



Dear Patients & Friends:

At Renue, the safety of our patients and staff is always our top priority. We are reaching out to address growing concerns regarding the Coronavirus Disease (COVID-19). As a precautionary approach, we are asking all scheduled patients experiencing any of the symptoms below or who have travelled internationally in the last 14 days or who have been exposed to someone who has contracted COVID-19 to reschedule their appointment for approximately two weeks later. If your appointment is urgent and cannot be postponed, please call BEFORE coming to our office so that appropriate arrangements can be made.

fever  
flu-like symptoms  
cough  
respiratory symptoms  
shortness of breath

Please be assured that at Renue we have state-of-the-art sterilization and infection control processes and equipment and our office continues to operate under the Centers for Disease Control's Universal Standards of Precaution, as we do on a regular daily basis. We have taken this a step further by increasing the frequency of our cleaning procedures particularly in frequently touched areas such as reception lobby furniture/counters and doorknobs.

In addition, our surgery centers are credentialed by the Accreditation Association for Ambulatory Health Care (AAAHC), and are required to have a formal infection control program including an Infection Control Officer (Christina Tomlinson, RN). As such, our surgical staff are specially trained in infection control procedures.

To further minimize the spread of the illness in the community, we are limiting the number of guests permitted at patient appointments. Patients are allowed to have one person who is 18 or older accompany them to their appointment. This policy will be strictly enforced both for office and surgery patients.

We do want to encourage you to remain calm and educate yourself with the facts on COVID-19 by visiting the Centers for Disease Control and Prevention website at: <https://www.cdc.gov/coronavirus/2019-ncov/about/index.html>.

As always, we are here to answer your questions and address any concerns or anxieties. Our patients are very important to us, and we deeply value your trust in our physicians and staff at Renue Plastic Surgery.

Regards,

Renue Plastic Surgery